

MCCD Environmental Education Program Refund Policy

- For General Public Programs, Maple Sugar Community Days, and Bog Walks, refunds will be given only if notification is made at least 24 hours in advance. Bus trips and camps refunds will be given only if notification is made at least one week in advance.
 - Where the EE Center cancels a prepaid program due to weather or lack of registration, the registrant will receive a refund. In case of the aforementioned scenario, participants will be notified and refunded payment as soon as possible.
 - Where the EE Center reschedules a prepaid program due to weather, if requested, the registrant will receive a refund if they are unable to attend on the newly rescheduled date.
 - Refunds will not be given if a person pre-pays for a program and does not attend.
- For Reserved Programs, we will make every effort to reschedule the program if notification is made at least 48 hours in advance. If a mutually acceptable rescheduling date cannot be arranged by both parties, the group will be issued a refund.

*General Public Programs are defined as any program scheduled on our events calendar other than maple sugaring events, bog walks, bus trips, and camps.

*Reserved Programs are defined as any program scheduled privately with a specific individual or group, and open only to that person/group, not the general public.

*Refunds for the program may be issued at the Manager's or Coordinator's discretion on a case-by-case basis.